TEST SUBMISSION FORM

INSTRUCTIONS:

Mail Your Test Submission Form
Complete and mail your test submission with hair samples clearly labeled to:

Healthy Stuff Online
1a Bonington Complex
Trent Lane
Castle Donington
DE74 2PY
United Kingdom

Now complete your Test Submission Form on next page...
PLEASE COMPLETE THE FOLLOWING DETAILS:

1. PERSONAL DETAILS

Please enter the details of the person being tested:

Title: _____ First name: ___________________ Surname: ___________________ Date of Birth: __________
Postcode / Zip Code: ________________

Please provide an email address to receive test results:

Primary email address: ______________________________

2. ABOUT YOUR ORDER

Name of Purchaser: ___________________ Transaction Number: ________________
Date of Purchase: __________

Please clearly state your ORDER NUMBER and POSTCODE / ZIP CODE with samples for testing.
ABOUT YOUR INTOLERANCE TEST – PLEASE READ CAREFULLY:

- We only require a few hairs for testing – 3 to 4 strands, if hair is longer than an inch
- We test any body hair
- Ideally, we prefer samples to include the hair root, however we understand it can be painful for many people. If cutting the hair, please ensure you cut as close to the root as possible
- Hair dye does not affect testing
- Once hair sample collected, please place strands into a small sealable bag ensuring the hair remains dry and secure during transit
- Place hair samples in a secure envelope or postage wallet and post to the following address: Healthy Stuff Online, 1a Bonington Complex, Trent Lane, Castle Donington, DE74 2PY, United Kingdom
- We aim to return all test results within 7 - 10 working days (from date of receipt)

NOTES

Please ensure correct postage is paid. Incorrect postage can cause major delays to the processing time. Additionally, Healthy Stuff Online are not liable to pay these fees – your package may be returned.

Please ensure hair samples are sealed and clearly labeled.

Do not send hair samples in metal foil or other metallic packaging.

Please be careful not to include other items in the same bag as your hair sample as this can affect testing.

Unless arranged previously, we DO NOT post items in the mail. We simply require your hair sample and items for testing.

Please ensure you have completed all details correctly.

CONTACT US

If you any questions regarding your order or testing process – please contact us during office hours (Monday to Friday – 9am to 5pm GMT).

Email: info@healthystuffonline.com